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**To:** [DH, LTCRegs](#)  
**Subject:** [External] for Lori Gutierrez, Deputy Director, Office of Policy  
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I am 84 years old, and have had some experience with the excellent medical care at Foulkeways provided by Gwynedd House, our skilled nursing facility. My sister died in July 2022, and she received first-rate, compassionate care there while she was dying (and also before that, while she was battling cancer). The staff at Gwynedd House are attentive, caring, and supportive to family members as well as residents. Providing that kind of care is what nurses should be doing, not spending their time in front of a computer. Since the 2022 DOH survey found Gwynedd House to be deficiency free, and since we receive no funding from Medicare, why should there be any need for us to do Medicare paperwork? That would result in a reduced level of care, which surely no one wants.

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